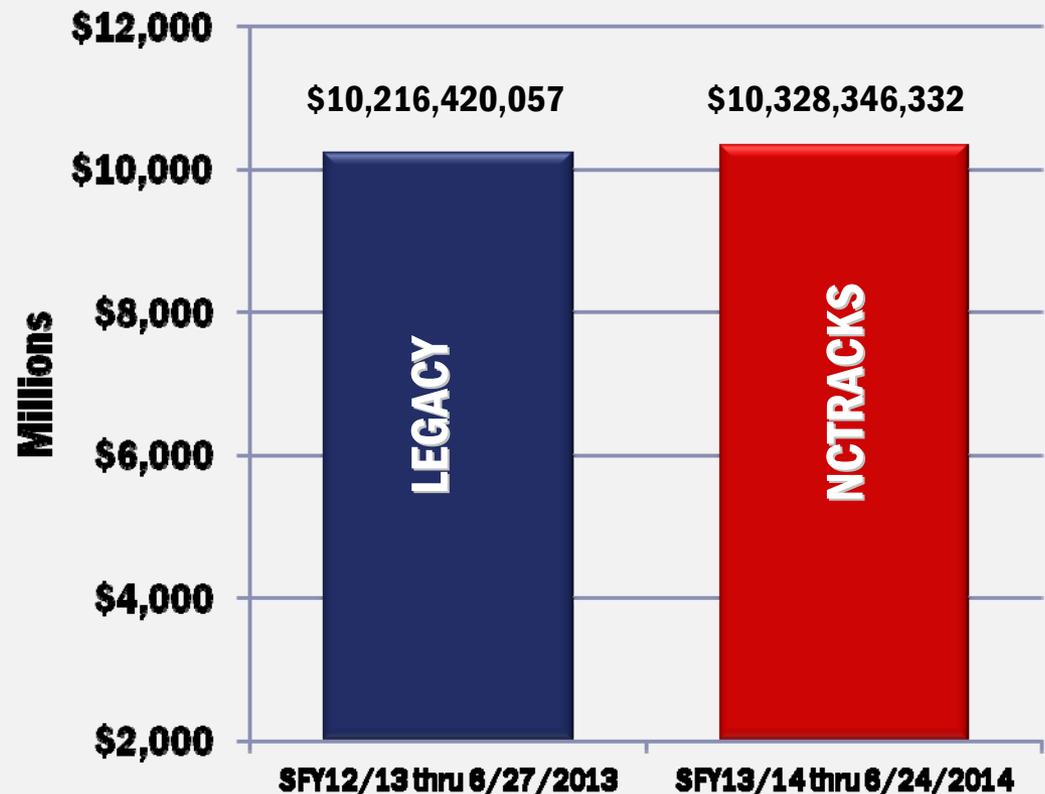


Paid Medicaid & Health Choice Claims

- 200 million claims paid
- \$10.3 billion paid to Medicaid and Health Choice providers
- Over \$100 million MORE than Legacy system year-over-year
- NCTracks processes 98.56% of claims within 30 days.

Note: CMS requires 90% of all clean claims to be processed within 30 days.

Legacy vs. NCTracks



Claims Processing Statistics

Legacy vs. NCTracks						
Claims	July 2012-June 2013		July 2013-June 2014		Monthly Average	
	Legacy		NCTracks		Legacy	NCTracks
Paid	103,302,452	66%	147,628,157	82%	8,608,538	12,302,346
Denied	29,061,541	18%	28,427,753	16%	2,421,795	2,368,979
Pended	24,806,153	16%	3,144,639	2%	2,067,179	262,053
Total	157,170,146		179,200,549		13,097,512	14,933,379

PAID: Medicaid claims payment rate improved by 16 percentage points:
Claims are being paid faster in NCTracks.

PENDED: Medicaid pended claims decreased by 14 percentage points:
Almost 3.9 million fewer claims required human intervention to process and pay in NCTracks.



Next for NCTracks

**Dedicated to System and Service
Improvement**

CMS Certification: November 2014

