

«uniqueid»

NOTICE OF OPTION TO GET IN-HOME PERSONAL CARE SERVICES

[Date]

«firstname» «lastname»
«address1»
«address2»
«city», «state» «zipcode»

RE: «firstname» «lastname»
MID: «mid»

Dear «firstname» «lastname»:

You previously received a termination/denial of Medicaid In-Home Personal Care Services (PCS) due to the eligibility criteria of the In-Home Care for Adults (IHCA) program that went into effect on June 1, 2011. Since then, you moved into a nursing facility/adult care home.

On May 6, 2013, a federal court judge issued an order that prohibits the North Carolina Division of Medical Assistance (DMA) from implementing Clinical Coverage policy 3E, which was the policy for the IHCA program. The order requires the reinstatement of in-home personal care services to individuals who qualified under the previous PCS program with unmet need for assistance with two Activities of Daily Living (ADLs), and who were denied transition from PCS to IHCA. If you choose to go home, your in-home PCS will be approved immediately after you return home and choose a provider. This authorization will be effective until the next assessment completed by DMA or the Independent Assessment Entity (IAE) designated by DMA to conduct independent assessments for personal care services under the PCS program.

If you are currently receiving PCS and choose to stay where you are, your services will continue until your next assessment.

If you want to leave the facility where you are now and you decide with your doctor and family that you can safely live in your own home with PCS, you can restart your PCS hours by contacting [Liberty] at [phone number]. A Liberty customer service representative will assist you to identify a new provider. A Liberty customer service representative will help you arrange for in-home PCS, but will not help you find a place to live or with moving.

You may contact the attorneys representing you in this lawsuit at 1-877-235-4210 if you have any questions about this letter or the lawsuit.

Sincerely,