

PCS Stakeholder Meeting
Taylor Hall-Room 204 (Dix Campus)
693 Palmer Dr.
Raleigh, NC
Agenda
10/24/13

- 1) Welcome
- 2) Reports
 - a) Liberty Health Care
 - i) Transition Update
(1) Report from Focus Group
 - ii) Assessment Conducted and Results
 - iii) Trends and Pattern
 - iv) Appeals
 - b) VieBridge
 - i) QiRePort Analysis
 - ii) POC functionality
- 3) DMA PCS Program Updates
 - a) Expedited Assessment Update
 - b) SPA 13-009
 - c) 3L PCS Policy
 - d) PASHBY-ACH Beneficiary Notifications
- 4) Reports from Other Divisions
 - a) DAAS
 - b) DHSR
 - c) DMH/DD/SAS
 - i) PASRR
 - ii) PCS Workgroup
- 5) Provider Q&A (questions submitted prior to meeting)
- 6) Next Steps
 - a) Reconvene Plan of Care Workgroup
 - b) Launch Independent Assessment Tool Workgroup
- 7) Adjourn

Minutes

1) Welcome:

DMA thanked all stakeholder group members for attending and summarized the new meeting structure going forward; referencing the announcement that was distributed to providers on 10/18/13. The announcement is reposted below.

Attention: PCS Stakeholders

The PCS Stakeholder meeting frequency and format will change beginning with the October 24, 2013, Personal Care Services (PCS) Stakeholder Meeting. Moving forward, the stakeholder meetings will be held monthly and in-person.

Meetings will be held every third Thursday of the month 1:00 p.m.-2:30 p.m. This shift provides the improved coordination of information for stakeholders; and networking options for stakeholders.

Meeting agendas, handouts, and minutes will be available for download at <http://www.ncdhhs.gov/dma/pcs/pas.html>
Stakeholders should continue to submit questions through the PCS mailbox at PCS_Program_Questions@dhhs.nc.gov. Items and concerns you would like addressed during the stakeholder meetings should be submitted at least three days in advance of the regularly scheduled meetings with a notation "FOR STAKEHOLDER MEETING."

2) Reports:

Both Liberty Healthcare NC and VieBridge gave distinct presentations available for download at <http://www.ncdhhs.gov/dma/pcs/pas.html>

Liberty Healthcare NC:

As of November 1, Liberty Healthcare NC is moving from "transition" to "operation," signaling an end to the transition process. Current processes and work will continue as planned with the focus on continued operations.

VieBridge:

VieBridge presentation will be available for download at <http://www.ncdhhs.gov/dma/pcs/pas.html>

3) DMA PCS Program Updates

- a. Expedited Assessment Update
 - i. *Still looking for additional beta testing participants and process.*
 - ii. *Primary aim of beta test is efficiency in operation,*
 - iii. *PASRR requirement is applicable for ACHs*
- b. SPA 13-009
 - i. *SPA submitted - awaiting feedback and approval by CMS*
 - ii. *Have not yet received a Request for Additional Information (RAI)*
- c. 3L PCS Policy
 - i. *Policy 3-L posted for public comment through 11/15/13*
- d. PASHBY-ACH Beneficiary Notifications
 - i. *Beneficiaries who previously received a termination/denial of Medicaid In-Home Personal Care Services (PCS) due to the eligibility criteria of the In-Home Care for Adults (IHCA) program that went into effect on June 1, 2011 and have since, moved into a nursing facility/adult care home will receive a notice from Medicaid explaining PCS options.*
- e. Addition: Summit PowerPoint
 - i. *The PowerPoint presentations from the 9/25/13 Summit are posted to the PCS Webpage at <http://www.ncdhhs.gov/dma/pcs/pas.html>*

- f. Addition: Request for Services Form
 - i. *Continued feedback on Request for Services Form requested*
 - 1. *The "All" terminology concerning the List of Memory Care Criteria*
- 4) Reports from Other Divisions
- a. DAAS
 - i. *No specific updates*
 - b. DHSR
 - i. *Temporary rule for PASRR expires 11/26/13*
 - ii. *Relative to Session Law 2013-360, Senate Bill 402, the Division has established and is convening a Special Care Unit (SCU) staffing study group in early November. It is also preparing to release a process for those interested in requesting an exemption to the SCU moratorium. This will be sent to all providers with adult care beds and posted on the DHSR website.*
 - c. DMH/DD/SAS
 - i. PASRR
 - 1. *The PASRR Policy Handbook is under development*
 - ii. PCS Workgroup
 - 1. *The PCS Stakeholder Workgroup has been officially renamed the Group Home Workgroup*
- 5) Provider Q&A (questions submitted prior to meeting)
- a. *The Q&A list will be distributed as an additional handout pending approval.*
- 6) Next Steps
- a. Reconvene Plan of Care Workgroup
 - b. Launch Independent Assessment Tool Workgroup
- 7) Adjourn
- a. *Providers officially requested the reconsideration of a supplied phone conference number – DMA will take request under advisement.*

Next Meeting – November 21, 2013 1:00 p.m.-2:30 p.m. – Location will be provided prior to meeting on the posted agenda at <http://www.ncdhhs.gov/dma/pcs/pas.html>