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NCTracks Provider Checklist for Go-Live

NCTracks is the new multi-payer system that will consolidate several claims processing platforms into a single solution for multiple divisions within the N.C. Department of Health and Human Services (DHHS).

The NCTracks system will go live on July 1, 2013.

There are a number of things providers can do to enable a smooth transition to the new NCTracks system. A “**Provider Checklist for Go-Live**” has been developed to help providers prepare for the transition. The checklist includes tasks such as obtaining an NCID (the User ID of the North Carolina Identity Management system) for the Office Administrator and staff to access NCTracks and completing the Currently Enrolled Provider (CEP) NCTracks Registration process. (See the [related article on the CEP process](#) also in this bulletin.)

Providers are encouraged to take advantage of the checklist. Updates to the checklist will be made as more information becomes available. The current checklist is posted under the *Tool Kit* section of the *Communications* page on the OMMISS website at www.ncmmis.ncdhhs.gov/communication.asp. Questions regarding the checklist should be sent to ommiss.providerrelations@dhhs.nc.gov.

NCTracks Currently Enrolled Provider (CEP) Registration Process

Before the new NCTracks system goes live on July 1, 2013, there are several types of information that need to be gathered from all N.C. Department of Health and Human Services (DHHS) providers. This information is either new data associated with NCTracks or existing data that could not be transferred from the legacy systems.

Required information includes:

- Electronic Funds Transfer (EFT) information for claims payment
- Designation of an Office Administrator
- Designation of a Billing Agent information (for providers that use a Billing Agent)
- Trading Partner Agreements from providers who intend to submit batch HIPAA 5010 X12 claims through the NCTracks Provider portal.

A “**Currently Enrolled Provider**” (CEP) NCTracks Registration process has been developed to enable providers to submit this important information prior to go-live. The CEP process takes about five minutes to complete and is accessed from the current Enrollment, Verification, and Credentialing (EVC) website at www.nctracks.nc.gov.

A letter will be mailed (March 11 through May 1, 2013) to all currently enrolled DHHS providers giving specific instructions for submission of this information. The letters will be mailed to providers from March 11 through May 1, 2013. This letter will provide instructions regarding access to the Currently Enrolled Provider (CEP) NCTracks Registration web page and an authorization code to verify the identity of the provider when they login to the application. An NCID (the User ID of the North Carolina Identity Management system) will also be required to complete the CEP process.

Those providers who do not receive a letter by May 1 should contact the EVC Operations Center at 1-866-844-1113. More information about the CEP process can be found in the February 2013 edition of the NCTracks Connections newsletter at www.ncmmis.ncdhhs.gov/communication.asp.

NCTracks: Providers Should Verify Trading Partners NCTracks Certification

NCTracks, the multi-payer system for the N.C. Department of Health and Human Services, is scheduled for full implementation on **July 1, 2013**. All entities that submit transactions directly and plan to become Electronic Data Interchange (EDI) trading partners with NCTracks must enroll and complete Health Insurance Portability and Accountability Act (HIPAA) compliant ASC X12 transactions certification via the CSC Ramp Management portal.

Providers who are currently using a clearinghouse, billing agent, value added network or medical practice management software vendor, should contact them and confirm their NCTracks certification plans will meet the July 1, 2013 implementation date. **If their HIPAA certification is not completed, they will not be permitted to submit your transactions to NCTracks and this could have a negative impact to your business.**

If you are a Trading Partner and have not received communications from NCTracks, contact us at [NCMMIS EDI SUPPORT@csc.com](mailto:NCMMIS_EDI_SUPPORT@csc.com). You will then receive an invitation from the Edifecs Ramp Management System to begin your HIPAA Certification testing.

Those who have questions regarding this process, should contact us at [NCMMIS EDI SUPPORT@csc.com](mailto:NCMMIS_EDI_SUPPORT@csc.com) or call us at 1-866-844-1113 option 3.

We look forward to working with you.

NCTracks Provider Training Opportunities

There are several training opportunities available for providers on the new NCTracks system. Provider training on NCTracks is being accomplished through two complementary delivery methods:

- Instructor Led Training (ILT) and,
- e-Learning (Computer-Based Training)

Instructor Led Training (ILT)

ILT will be held at five locations across North Carolina from April 8 through June 20, 2013. There will be approximately two weeks of training at each location, organized by provider type (Institutional, Medical, Dental, and Pharmacy), with between 1.5 and 2.5 days of training for each type.

Within a provider type, topics are scheduled by job function. Therefore, every member of a provider's organization can take only the courses they need. ILT can be attended in person or remotely via conference call or webconferencing. The specific locations and dates for the ILT are:

- Asheville
 - April 8-12 (Institutional/Medical)
 - April 22-24 (Dental/Pharmacy)
- Raleigh
 - April 15-19 (Institutional/Medical)
 - June 10-14 (Dental/Pharmacy)
- Greensboro
 - April 29-May 3 (Institutional/Medical)
 - June 17-20 (Dental/Pharmacy)
- Charlotte
 - May 6-10 (Institutional/Medical)
 - May 28-31 (Dental/Pharmacy)
- Wilmington
 - May 13-17 (Institutional/Medical)
 - May 20-23 (Dental/Pharmacy)

Computer-Based Training (CBT)

In addition to ILT, there will be numerous opportunities for electronic learning (e-Learning). Beginning April 1, 2013, e-Learning courseware will be available and will include such topics as:

- NCTracks Overview
- Contact Guide (Who to Call When)
- How to Read Your Remittance Advice (RA)
- Office Administrator Functions
- Updating Provider Record Data

SkillPort

SkillPort is the Learning Management System (LMS) for NCTracks. Providers can use SkillPort to register for ILT – whether they plan to attend in person or remotely – as well as for e-learning. Providers can access SkillPort prior to go-live using a link on the current Enrollment, Verification, and Credentialing (EVC) website (www.nctracks.nc.gov).*

Access to SkillPort requires an NCID

More information about all of the available courses and how to register for them in SkillPort can be found in the “How to Register for Training” document, located below the link to NCTracks Training on the EVC website at <https://www.nctracks.nc.gov/provider/providerEnrollment/index.jsp>.

* **Note:** After the Go-Live date (July 1, 2013), the link to SkillPort (LMS) will be available from the Provider Portal.

Updated Federal Upper Limit Reimbursement List

There are certain drugs that have been identified for which the Federal Upper Limit (FUL) reimbursement rate does not cover the cost of the drug. Medicaid pharmacy programs are required to reference this reimbursement information when pricing drug claims. In order to receive adequate reimbursement, pharmacy providers may use the DAW1 override to override the FUL reimbursement rate for the drugs listed on the FUL list until the FUL rate has been adjusted to adequately cover the cost of the drug.

As indicated in previous communications, use of the *DAWI* override code is being monitored. A claim submitted for more than the State Maximum Allowable Cost (SMAC) rate on file may lead to an identifiable overpayment. Any difference between the SMAC rate on file for the date of service and the actual rate applied to the claim (*if higher*) may be considered an overpayment and subject to recoupment.

NDC	DRUG NAME
00054003721	CLARITHROMYCIN 500 MG TABLET
00054302802	ACETYLCYSTEINE 20% VIAL
00093075701	PIROXICAM 20 MG CAPSULE
00093075705	PIROXICAM 20 MG CAPSULE
00143211205	DOXYCYCLINE HYCLATE 100 MG TABS
00143314150	DOXYCYCLINE HYCLATE 50 MG CAPS
00143314205	DOXYCYCLINE HYCLATE 100 MG C
00143314250	DOXYCYCLINE HYCLATE 100 MG CAPS
00143980305	DOXYCYCLINE HYCLATE 100 MG CAPS
00168000215	TRIAMCINOLONE 0.5% CREAM
00168000315	TRIAMCINOLONE 0.025% CREAM
00168000380	TRIAMCINOLONE 0.025% CREAM
00168000415	TRIAMCINOLONE 0.1% CREAM
00168000416	TRIAMCINOLONE 0.1% CREAM
00168000480	TRIAMCINOLONE 0.1% CREAM
00168000615	TRIAMCINOLONE 0.1% OINTMENT
00168000616	TRIAMCINOLONE 0.1% OINTMENT
00168000680	TRIAMCINOLONE 0.1% OINTMENT
00168004046	BETAMETHASONE VA 0.1% CREAM
00168005515	BETAMETHASONE DP 0.05% CRM
00168005546	BETAMETHASONE DP 0.05% CRM
00168013460	FLUOCINONIDE 0.05% SOLUTION
00168020230	CLINDAMYCIN PH 1% GEL
00168020260	CLINDAMYCIN PH 1% GEL
00168025815	CLOTRIMAZOLE-BETAMETHASONE CAPS
00168025846	CLOTRIMAZOLE-BETAMETHASONE CAPS
00168031002	DESONIDE 0.05% LOTION
00168031004	DESONIDE 0.05% LOTION

00168038360	METRONIDAZOLE 0.75% LOTION
00185072401	CARISOPRODOL COMPOUND TAB
00185072405	CARISOPRODOL COMPOUND TAB
00228206710	OXAZEPAM 10 MG CAPSULE
00228206910	OXAZEPAM 15 MG CAPSULE
00378135501	TRIAMTERENE-HCTZ 75-50
00378135505	TRIAMTERENE-HCTZ 75-50
00378425001	DOXEPIN 50 MG CAPSULE
00378537501	DOXEPIN 75 MG CAPSULE
00378850091	CLARITHROMYCIN 500 MG TABLET
00406895901	DEXTROAMPHETAMINE 10 MG TAB
00472016315	NYSTAIN 100,000 UNIT/GM CREAM
00472016330	NYSTAIN 100,000 UNIT/GM CREAM
00472016615	NYSTAIN 100,000 UNIT 15GMS
00472016630	NYSTAIN 100,000 UNITS 30GMS
00472037915	CLOTRIMAZOLE-BETAMETHASONE CRM
00472037945	CLOTRIMAZOLE-BETAMETHASONE CRM
00472080302	DESONIDE LOTION 0.05%
00472080304	DESONIDE 0.05% LOTION
00527142635	OXYCODONE CONC 20 MG/ML SOLN
00527142636	OXYCODONE CONC 20 MG/ML SOLN
00555095302	DEXTROAMPHETAMINE 10 MG TAB
00574723412	PHENADOZ 25 MG SUPPOSITORY
00591081055	SILVER SULFADIAZINE 1% CREAM
00591081085	SILVER SULFADIAZINE 1% CREAM
00591544050	DOXYCYCLINE HYCLATE 100 MG CAPS
00591555305	DOXYCYCLINE HYCLATE 100 MG TABS
00591578701	NORTRIPTYLINE 25MG CAP
00591578705	NORTRIPTYLINE HCL 25 MG CAP
00591578710	NORTRIPTYLINE HCL 25 MG CAP
00603459315	METHYLPREDNISOLONE 4MG D/P
00603459321	METHYLPREDNISOLONE 4 MG TABL
00603781874	NYSTATIN 100,000
00603781878	NYSTATIN 100,000 UNIT/GM CREAM
00713053612	PROMETHEGAN 12.5 MG SUPPOS
00713063986	HALOBETASOL PROP 0.05% OINTM
00781100801	TRIAMTERENE-HCTZ 75-50
00781100805	TRIAMTERENE-HCTZ 75-50
00781107101	METHAZOLAMIDE 50 MG TABLET
00781169501	ISOSORBIDE DN 20 MG TABLET
00781169510	ISOSORBIDE DN 20 MG TABLET
00781196160	CLARITHROMYCIN 250 MG TABLET

00781196260	CLARITHROMYCIN 500 MG TABLET
17478028310	GENTAK 3 MG/ML EYE DROPS
24208058060	GENTAMICIN OPTH SOLN
24208058064	GENTAMICIN 3 MG/ML EYE DROPS
24208067004	SULFACETAMIDE 10% EYE DROPS
29033001301	PIROXICAM 20 MG CAPSULE
29033001305	PIROXICAM 20 MG CAPSULE
43538051012	GENADUR NAIL LACQUER
43598021040	SSD 1% CREAM
43598021050	SSD 1% CREAM
45802002146	BETAMETHASONE DP 0.05% LOT
45802004811	NYSTATIN
45802004835	NYSTATIN OINTMENT
45802006405	TRIAMCINOLONE 0.1% CREAM
45802006435	TRIAMCINOLONE 0.1% CREAM
45802006436	TRIAMCINOLONE 0.1% CREAM
45802006535	TRIAMCINOLONE 0.5% CREAM
45802042235	DESONIDE 0.05% CREAM
45802042237	DESONIDE 0.05% CREAM
48102010101	METHAZOLAMIDE 50 MG TABLET
49884024601	CARISOPRODOL COMPOUND TABLET
49884024605	CARISOPRODOL COMPOUND TABLET
50111033301	METRONIDAZOLE 250 MG TABLET
50111033401	METRONIDAZOLE 500 MG TABLET
50111033402	METRONIDAZOLE 500 MG TABLET
50383026760	CLOBETASOL 0.05% CREAM
51672125301	FLUOCINONIDE 0.05% CREAM
51672125302	FLUOCINONIDE 0.05% CREAM
51672125303	FLUOCINONIDE 0.05% CREAM
51672125304	FLUOCINONIDE 0.05% CREAM
51672125903	CLOBETASOL 0.05% OINTMENT
51672126301	NYSTATIN-TRIAMCINOLONE CREAM
51672126302	NYSTATIN-TRIAMCINOLONE CREAM
51672126303	NYSTATIN-TRIAMCINOLONE CREAM
51672127201	NYSTATIN-TRIAMCINOLONE OINT
51672127202	NYSTATIN-TRIAMCINOLONE OINTM
51672127203	NYSTATIN-TRIAMCINOLONE OINTM
51672127304	FLUOCINONIDE 0.05% SOLUTION
51672128003	DESONIDE 0.05% CREAM
51672128202	TRIAMCINOLONE 0.1% CREAM

51672128901	NYSTATIN 100,000 UNIT/GM CREAM
51672128902	NYSTATIN 100,000 UNIT/GM CREAM
51672129201	HYDROCORTISONE VAL 0.2% OINT
51672129203	HYDROCORTISONE VAL 0.2% OINT
51672129206	HYDROCORTISONE VAL 0.2% OINT
51672404709	CARBAMAZEPINE 100 MG/5 ML SU
51672404801	CLOTRIMAZOLE-BETAMETHASONE CREAM
51672404806	CLOTRIMAZOLE-BETAMETHASONE CREAM
51672411606	METRONIDAZOLE TOPICAL 0.75% GEL
53489011905	DOXYCYCLINE HYCLATE 100 MG CAP
53489012002	DOXYCYCLINE HYCLATE 100 MG TABLET
53489012005	DOXYCYCLINE HYCLATE 100 MG TABLET
59746000103	METHYLPREDNISOLONE 4 MG DOSE
59762372802	CLINDAMYCIN PH 1% SOLUTION
60758018805	GENTAMICIN 3 MG/ML EYE DROPS
61314063136	NEOMYC-POLYM-DEXAMET EYE OINTMENT
61314063305	GENTAMICIN 3MG/ML EYE DROPS (3%)
61314064305	TOBRAMYCIN 0.3% EYE DROPS
61314064610	NEOMYCIN-POLYMYXIN-HC EAR SOL
61314070101	SULFACETAMIDE 10% EYE DROPS
64679094901	CLARITHROMYCIN 500 MG TABLET
67405011045	METRONIDAZOLE 0.75% CREAM
68382076214	CLARITHROMYCIN 500 MG TABLET
68462034737	OXYCODONE CONC 20 MG/ML SOLN

Changes in Drug Rebate Manufacturers

The following changes have been made in manufacturers with Drug Rebate Agreements. It is listed by manufacturer's code, which are the first five digits of the NDC.

Addition

The following labelers have entered into a Drug Rebate Agreement and have joined the rebate program effective on the date indicated below:

<i>Code</i>	<i>Manufacturer</i>	<i>Date</i>
46783	Merz Aesthetics, Inc.	03/28/2013
55494	Duchesnay USA, Inc.	04/12/2013
68001	BluePoint Laboratories.	04/08/2013

Terminated Labelers

The following labeler will be terminated from the Medicaid Drug Rebate Program effective April 1, 2013:

Colgate Oral Pharmaceuticals, (Labeler 00126)

The following labeler will be terminated from the Medicaid Drug Rebate Program effective July 1, 2013:

Optics Laboratory Inc., (Labeler 64108)

Voluntarily Terminated Labeler

The following labeler has requested voluntary termination effective July 1, 2013:

MPM Medical, Inc., (Labeler 66977)

Checkwrite Schedule

April 12, 2013	May 12, 2013	June 12, 2013
April 20, 2013	May 20, 2013	June 20, 2013
April 28, 2013	May 28, 2013	June 28, 2013
April 05, 2013	May 05, 2013	June 05, 2013

Electronic Cut-Off Schedule

April 07, 2013	May 07, 2013	June 07, 2013
April 14, 2013	May 14, 2013	June 14, 2013
April 21, 2013	May 21, 2013	June 21, 2013
April 28, 2013	May 28, 2013	June 28, 2013

Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date. POS Claims must be transmitted and completed by 12:00 midnight on the day of the electronic cut-off date to be included in the next checkwrite.

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