

NEMT Stakeholder Meeting
September 14, 2011 10am -12pm
DOT, Room 470

Attendees:

Don Adams, Phyllis Bridgemen, Rob Brink, Albert Eby, Charlotte Gibbons, Jerry Rhodes, Jack Rogers, Tammy Schrenker, Sharon Scott, Don Willis, Linda Faulkner, Linda Wallace, David Bender – DOT, Tamara Shaw – DOT, David Shilling – DOT, Cheryl Leonard- DOT, Bill Barlow – DOT, Pam Hawley – DOT(on phone).

Facilitators/State Staff:

Sheila B. Platts, Carolyn Mcclanahan, Sharon McDougal, Miriam Perry.

Miriam Perry began with introductions around the table.

Sheila Platts opened the meeting by doing a recap of the goals and responsibilities of the Stakeholder Group. The recap followed along with the talking points as outlined by Tara Larson at the 8/14/11 meeting. Much discussion followed as Albert Eby stated during the recap that he felt that the State was not being honest in their actions, that he believed that the State continues to pursue the RFP and that this is not a sincere effort to give them a chance to do it right as the State was not setting realistic timeframes. He asked the group at large if they felt the same. The group as a whole shared confusion as to what their role is in accomplishing the goals and objectives, and how they would do so.

Rob Brink asked the significance of the October 15 date. He stated it was not a feasible target date to do what is being asked of the group. Sheila Platts explained that Oct 15 is the date that we are to submit a draft plan. There is no other significance. She said that Oct 15 is not the end of the groups responsibilities, just the date the draft is due.

Albert Eby asked for clarification of the work being done by the Stakeholder Group - is it for all of DHHS Transportation or just DMA Transportation. Sheila Platts stated this work is for DMA NEMT.

Don Adams asked for clarification on if we are trying to realize the reduction in costs and error rates this FY. Sheila Platts stated this FY

Don Willis asked questions about Blue vs Craig, and the Administrative option vs the DRA Waiver, and the current rate of reimbursement vs the projected rate of reimbursement under a brokerage. Carolyn McClanahan responded to Don's questions.

Miriam Perry asked when the State was first pursuing the RFP, what were the projected cost savings, and were we expecting to realize the savings by the end of this FY. Sheila Platts stated a projected 10-15% cost savings

Albert Eby asked for the State to share their analysis of how other states implemented their brokerage.

Jerry Rhodes asked for cost data. Carolyn McClanahan said that Linda Faulkner could get the reimbursements by county.

Albert Eby asked what is the cost of the audit that DMA is currently planning to do with the DOT vendor.

Carolyn McClanahan reviewed the draft Medicaid policy and responded to questions from the group on policy that needed clarification. Carolyn shared that the policy would be revised and then training provided by the Medicaid Program Representatives.

Sheila Platts expanded on the goals and objectives and how they could be accomplished and shared her thoughts for breaking the group into sub-workgroups. This was met with much agreement. Three subgroups were established and members volunteered for the groups of their choosing. There will be a DMA policy person and a DOT staff person on each sub group. The groups are: Policy, Training and Communication Plan, and Cost Reduction. Each group was charged with scheduling meetings to work on assigned tasks and coming back to the next large meeting with drafts.

Sheila Platts reiterated to everyone that a decision will be made by the end of the FY regarding whether we will pursue the RFP for implementation effective January 2013.

Next meeting is scheduled for September 29, 2011, 10am-2pm at Wake Human Services. Don Willis will be the host..