

Medicaid Identification Card Insert, September 2009

--PLEASE READ FOR IMPORTANT MEDICAID CHANGES--

YOUR MEDICAID CARD IS CHANGING

Beginning September 2009 all Medicaid Identification cards will be **GRAY** in color. Medicaid Identification cards will no longer be **BLUE, PINK, GREEN, or BUFF**. All Medicaid recipients should receive their new card by the end of September.

The new **GRAY** Medicaid Identification cards will be issued yearly. Each person in the case will have a separate card. The new card shows:

- the date the card was issued
- your name
- your Medicaid identification number
- if you are in Carolina ACCESS, your primary care provider's name, address, and telephone number

This means that you will not receive a new card each month. Instead you will be issued one Medicaid Identification card every 12 months. A new card will also be issued when:

- there is a change in your Carolina ACCESS Primary Care Provider
- there is a name change in your case

Recipients of Special Assistance and Work First will still receive their checks monthly. Your yearly Medicaid Identification card will be mailed separately. You will not receive a monthly Medicaid Identification card.

When you visit a medical provider you should have with you:

- your Medicaid Identification card
- other identification (for adults)
- any other insurance cards, including Medicare

It will be the responsibility of the medical provider to verify if you are eligible for Medicaid covered services at each visit.

If your Medicaid Identification card is lost, destroyed, or stolen, please contact the local county DSS so they can order a replacement card for you. If you become ineligible for Medicaid **do not** throw the card away. You may become eligible again and need the card.