

This letter is about your SSI Medicaid.

In North Carolina, individuals who receive Supplemental Security Income (SSI) are automatically eligible for Medicaid. However, we have been told by the Social Security Administration that your application for SSI has been denied. Therefore, you are not eligible for Medicaid as an SSI recipient.

If you disagree with the denial of your application for SSI and Medicaid, you may appeal that decision by contacting your local Social Security Administration Office as directed on the Supplemental Security Income notice of disapproved claim which you recently received. Appealing your SSI denial is also an appeal of your Medicaid denial.

Although you are not eligible for Medicaid as a recipient of SSI, you may currently be receiving Medicaid through the department of social services. You will be notified separately if there is any change to your current Medicaid case. If you are currently receiving Medicaid and enrolled with Community Care of North Carolina/Carolina Access (CCNC/CA), the Medicaid managed health care program, you will continue to be enrolled with your current primary care provider.

If you are not currently receiving Medicaid, you may be eligible if you are:

A pregnant woman, or an individual under 21, or the caretaker of a minor child(ren); or

Age 65 or older, or blind, or disabled and have low income and assets; or

In need of nursing home or assisted living care; or

Currently receiving Medicare and have a low income; or

Women age 19 through 55 and men age 19 through 60 with income at or below 185% of the federal poverty level

If you have unpaid medical bills for any of the three months before the month you applied for SSI, and need help to pay them, contact the county department of social services in the county where you live and ask for a retroactive Medicaid determination. You **MUST** ask for this determination within 60 days of the date of this letter.

If you would like to apply for Medicaid benefits or have questions, contact the County Department of Social Services in the county where you live.

Should you have further questions regarding Medicaid, or North Carolina Health Choice, you may call the Department of Health and Human Services (DHHS) Customer Support Center, toll free at 1-800-662-7030 (English/Spanish) or 1-877-452-2514 (Note: this is a TTY number that is for deaf or hearing impaired callers). The DHHS Customer Support Center is open from 8:00 a.m. until 5:00 p.m., Monday - Friday. Additional information about services in your community is also found on the Department of Health and Human Services website at www.ncdhhs.gov/.

SI USTED NECESITA ESTA INFORMACIÓN EN ESPAÑOL LLAME AL 1-800-662-7030 DE LUNES A VIERNES DE 8 am A 5 pm.