

DMA ADMINISTRATIVE LETTER NO. 06-02, Addendum 1, Carolina ACCESS Transition Plan

THIS LETTER APPLIES TO ALL COUNTIES EXCEPT MECKLENBURG

DATE: OCTOBER 1, 2001

SUBJECT: Carolina ACCESS Transition Plan

DISTRIBUTION: County Directors of Social Services
Medicaid Supervisors
Medicaid Eligibility Caseworkers
Managed Care Representatives

I. PURPOSE OF THIS ADDENDUM

DMA Administrative Letter O6-02 is revised.

A. Transition Override Responsibility

Administrative Letter 06-02, IX.B. instructs the county dss to refer providers to their regional Managed Care Consultant to request a Carolina ACCESS override. This function has now been transitioned to EDS Provider Services. Although this is a minor change for the county dss, it is a major change for providers.

Please remove pages 17 and 18 and insert the revised [pages 17 and 18](#).

B. Complaint Package (ATT. 11a and 11b)

The Carolina ACCESS Complaint Form Instructions (ATT. 11a) was duplexed incorrectly and the Carolina ACCESS Complaint Form (ATT. 11b) was missing the signature page.

Please remove ATT. 11a and 11b and insert the revised ATT. [11a](#) and [11b](#).
Please make copies of the new forms for your use.

II. IMPLEMENTATION

This addendum is effective upon receipt.

If you have any questions regarding this policy, contact your Medicaid Program Representative (MPR).

Nina M. Yeager
Director