

IMPORTANT NOTICE ABOUT YOUR MEDICAID

SSI Recipient with Medicare

Dear _____:

North Carolina Medicaid has a primary health care plan. It is called Community Care of North Carolina/Carolina ACCESS (CCNC/CA). As a recipient of Medicaid you are eligible to enroll. There are benefits that you get that are not available with regular Medicaid. It offers a primary care doctor who will make sure you get the health care you need. Some doctors have care managers who can help you manage your medications and your overall health care. Your primary health care doctor's office is also called your medical home. You can call your primary doctor's office day or night for medical advice.

You can choose your primary care doctor. I have enclosed a list of doctors who serve this county. I have also enclosed a member handbook that will tell you more about CCNC/CA. When you make your choice, call me and I will enroll you with that doctor. You can change doctors at anytime. If you choose not to participate, please call me and let me know. If I do not hear from you, I will enroll you with the following medical home:

Name of medical home _____

Address _____

Phone number _____

When you get your Medicaid card, the name of your medical home, the address, the day time number, and the after hours number will be printed on your card. If you have never been to this doctor's office, call and make an appointment. Your doctor wants to know your medical history and medical needs. When he has this information he can make a medical care plan for you.

When you get this letter, call me. I will be glad to help you with your decision. A medical home promotes a healthy and happy life!

Sincerely,

Signature of Caseworker

Caseworker's phone number