

## CHANGE NOTICE FOR MANUAL

**DATE:** December 23, 2008  
**MANUAL:** EIS  
**CHANGE NO.:** 02-09 MEDICAID CARD CHANGES  
**TO:** COUNTY DIRECTORS OF SOCIAL SERVICES

This change notice transmits revisions to the EIS Manual. Revisions are effective January 1, 2009, unless noted otherwise.

### I. MEDICAID IDENTIFICATION CARDS

The Division of Medical Assistance has changed the size of the blue and pink Medicaid Identification cards, and has added a new green card color to identify recipients of limited Family Planning Waiver services (FPW). Effective December 12, 2008, blue cards issued for Adult and Family and Children's Medicaid programs, and pink cards identifying recipients of the Medicaid for Pregnant Women program (MPW), as well as the new green card will be reduced in size, and can be cut out easily and carried in a wallet. In order to provide a smaller card, the location of some of the information on the card has changed. The detachable pharmacy stub is no longer necessary and has been removed as the prescription count occurs through pharmacy claims processing. The size of the replacement card stock that the counties manually type has not changed.

### II. MANUAL SECTION CHANGES

#### A. Volume I

##### 1. EIS 1056, Common Name Database and Table of Contents

Updated page numbers on the table of contents.

Added information about Piedmont indicator and notices when the date of birth changes to over age three and when it changes to under age three. Added NCXPTR reference for Piedmont Notice Register.

##### 2. EIS 1107, State Online Query/Third Party Query

The county number for the Division of Services to the Blind staff two digit code has been added.

New codes for SOLQ have been added.

#### B. Volume II

##### EIS 2500, Program of All-Inclusive Care for the Elderly (PACE)

Included last paragraph of PACE Introduction.

**C. VOLUME III**

**1. EIS 3101, Changes to Medicaid Cases (Change in Medicare Status)**

- a. The section is updated to change the name of the Medicare Data (MD) screen to the Medicare D Entitlement (MD) screen.
- b. Beginning November 1, 2008, the MMA file is now sent twice a month rather than monthly; therefore, this section is updated to delete the reference to the MMA file being sent at the end of the month.

**2. EIS 3151, Requesting A Medicaid ID Card**

Removed all references to the detachable pharmacy stub on the Medicaid Identification Card. The pharmacy stub is no longer needed as the prescription count occurs through pharmacy claims processing.

**3. EIS 3520, Medicare Entitlement and Enrollment**

- a. The section is updated to reflect changes and additions to the Medicare screens in EIS. A separate screen for Medicare C screen has been added. A separate screen has been added for Medicare D Enrollment.
- b. Beginning November 1, 2008, the MMA file is now sent twice a month rather than monthly; therefore, this section is updated to give details of when the MMA files are submitted to CMS and when the data in EIS is updated from the MMA response files received from CMS.
- c. The Medicaid card no longer contains a pharmacy stub. References to the pharmacy stub have been deleted from this section. The Medicare data under the insurance section of the Medicaid card remains and indicates if the individual has Medicare.

**4. EIS 3556, Notice Register Report**

Removed text regarding retention of report for 3 years.

**III. EIS MANUAL INSTRUCTIONS**

SECTION	REMOVE PAGES	INSERT PAGES	ONLINE CHANGE
Volume I			
<a href="#">EIS 1056 Table of Contents</a>	1	1	II.B.;II.C;IV.,V.,VI. Updated page numbers
<a href="#">EIS 1056</a>	5-8; 11-28	5-8; 11-29	V.A.6. Piedmont-Changing birth date to over or under age 3; added NCXPTR report name for Piedmont Notice Register

<a href="#">EIS 1107</a>	5-6	5-6	Two digit county code for Services for the Blind is added
	17-44	17-46	New codes for SOLQ are added
Volume II			
<a href="#">EIS 2500</a>	1-2	1-2	Correction made to include last paragraph of PACE Introduction.
Volume III			
<a href="#">EIS 3101</a>	57-59	57-59	I.A.;I.D.;II.A.2.-3.;II.B.2.-4.; references to Medicare Data screen changed to Medicare D Entitlement screen; deleted reference to MMA file sent at end of month.
<a href="#">EIS 3151</a>	1-2	1-2	I-C; II; deleted references to pharmacy stub.
<a href="#">EIS 3520</a>	1-10	1-10	I.A.; I.B.; I.C.1.-2;I.E.; I.F.1.; I.G.; I.H.; II.;III.A.- B.; III.C.3.; updated information on Medicare screens, updated to give details on MMA file submission and update in EIS, deleted references to pharmacy stub.
<a href="#">EIS 3556</a>	1-3	1-3	Notice Register Report - Removing text regarding retention of report for 3 years.

If you have any questions regarding this information, please contact your Medicaid Program Representative. For any issues that are not able to be handled through that venue, Mrs. Angela Floyd, Assistant Director for Recipient and Provider Services, will be your point of contact and can be reached at (919) 855-4000.

Sincerely,

Tara R. Larson  
Acting Director  
Division of Medical Assistance

(This material was researched and prepared by Barbara Daniels and Mary Spivey, EIS Program Consultants; Candes Smith, Interim IEVS Coordinator; and Sharon McDougal, EIS Project Director).