

NORTH CAROLINA

COUNTY DEPARTMENT OF SOCIAL SERVICES
NOTICE OF MEDICAID REDETERMINATION

Date mailed _____

This letter is about your Medicaid.

You have been receiving a Medicaid card because you have been receiving a Supplemental Security Income (SSI) check. The Social Security Administration has told us that your SSI check will be stopped or suspended. Since your SSI check will be stopped or suspended, your county department of social services will review your situation to see if you are still eligible for Medicaid. If your SSI payment continues, your Medicaid will automatically continue.

You will receive a Medicaid card while the county department of social services reviews your situation. After they finish the review, you will receive a written notice telling you whether or not you are eligible for Medicaid. If the county department of social services needs more information to complete the review, they will contact you. If you are contacted, please cooperate with the department of social services.

If you have questions about your SSI check or wish to appeal Social Security's decision regarding your SSI check, contact your local Social Security Office. You may also call the Social Security Administration at 1-800-772-1213.

If your Medicaid is continued and you do not receive Medicare, you may be required to enroll in Carolina ACCESS, a Medicaid managed health care plan. If you receive Medicaid and Medicare, you may choose to enroll in Carolina ACCESS but you will not be required to do so. You must contact your local DSS within the next 30 days to choose a primary care provider (PCP). If you do not, a PCP will be assigned to you. The name of your PCP will be printed on your Medicaid card. You must use this health care provider for your health care and referrals to other doctors unless you request a change.

As a resident of Mecklenburg County, if you receive Medicaid and Medicare, you may choose to enroll in Carolina ACCESS but you will not be required to do so. You must contact your Health Benefit Advisor at 704-373-2273 within the next 30 days to choose a primary care provider (PCP). If you do not, a PCP will be assigned to you. The name of your PCP will be printed on your Medicaid card. You must use this health care provider for your health care and referrals to other doctors unless you request a change.

If you have any questions about your Medicaid, please contact the county department of social services in the county where you live. You may call the CARE-LINE, Information and Referral Service, Monday-Friday, except state holidays, by calling 1-800-662-7030 (English/Spanish) or 1-877-452-2514 (Note: this is a TTY number that is only answered for the deaf or hearing impaired). In the Triangle area, call 919-855-4400 (English/Spanish) or 919-733-4851 (TTY for hearing impaired). CARE-LINE, Information and Referral Service, can give you the phone number of your county DSS office.

SI USTED NECESITA ESTA INFORMACIÓN EN ESPAÑOL LLAME AL 1-800-662-7030 DE LUNES A VIERNES DE 8 AM A 5 PM.