



N.C. Department of Health  
and Human Services

# Mental Health, Substance Abuse & Developmental Disabilities Services Recommendation

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# Current state

- LME-MCOs implemented statewide April 2013
- LME-MCOs work with CCNC networks
- Continued oversight, improvement





# LME-MCO structure

- Planful consolidation
  - 11 to 4 strong LME-MCOs
- Standardized processes



# Contractual expectations

- Enhanced process and outcome measures with benchmarks
- Penalties and incentives for performance
- Stronger, clearer contract language



# DHHS oversight of LME-MCOs

- More sophisticated monitoring
- Technical assistance
  - Staffing
  - Talent
  - Care coordination
  - Access to service
  - Provider networks



# Service array

- Solutions for I/DD waiting list
- Increase efficiency and effectiveness of service array
- Re-evaluate LME-MCO benefit package